



Media Information 29 March 2017

# BMW honours the best dealers in the world

**Excellence in Sales Awards presented in Munich** 

**Munich**. BMW honoured its 36 best dealers worldwide during the Excellence in Sales awards ceremony in Munich. The awards were presented by the programme's patron, Ian Robertson, BMW AG Management Board member for Sales and Brand BMW, Aftersales BMW Group. 2016 was a record year for BMW Group sales and these awards recognise the outstanding contribution made by the company's dealers.

The awards programme was the fifth time BMW celebrated the efforts of its global dealer body and it underlines the BMW Group's appreciation of the role the dealers play in the company's success. It also recognises the long-term efforts of the BMW Group and the dealer body to set new benchmarks in sales around the world and strengthens the dealer's leading position in their home markets.

"The international dealer body is one of the most important elements in the BMW Group's ongoing success," commented lan Robertson. "By inviting these outstanding dealers to Munich, we are saying thank-you to our partners who helped us achieve new record results in 2016. Now we're working together to achieve even better figures this year. That ambition will be supported by the introduction of the new BMW 5 Series and by our model offensive, with 40 new and updated models due onto the market in the next two years."

The six categories of Excellence in Sales awards are awarded in the BMW Group's six sales regions worldwide. From these 36 regional winners, six global winners are selected, one in each category. These recognise exceptional achievement in the areas "Sales", "Conquest and Loyalty" and "Customer Care" as well as outstanding sales results regarding the brand's flagship "BMW 7 Series" and – reflecting the BMW Group's leadership in electrification – "BMW i & iPerformance" cars. The final category is awarded to the "Manager of the Year".

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An impressive jury including lan Robertson, his first-line management team, and representatives from BMW Group Corporate Quality decided on the award winners. They had a wealth of choice: 3,000 entries were received from 80 different countries.

The 36 regional winners from 22 countries were then invited to a three-day visit to Munich, with a programme designed to deepen the participants understanding of the brand's home town. In addition to the gala evening event, the winners drove some of the brand's most iconic classic cars through the city centre and enjoyed a craft beer seminar as part of a Bavarian lunch. The focus remained firmly on business, however, as the group caught a glimpse of the future of retail in the Trendjourney and experienced new concepts of Luxury in the BMW Welt.

The BMW brand is represented by around 4,400 dealers in 150 countries. 2016 was the first year in the brand's history it sold more than 2 million vehicles with 2,003,359 delivered to customers around the world, an increase of 5.2% on the previous year. The brand offers the world's broadest range of premium electrified vehicles; over 62,000 units were sold last year.

### The winners:

Category: Best Dealer in Sales **Dusseldorp Apeldoorn, Netherlands** Barigui, Brazil Balcom BMW, Japan Peformance Motors, Singapore Shanghai Baozen, China Becker-Tiemann, Germany

Category: Best Dealer in Conquest & Loyalty Pelras, France Tulley BMW, USA Eurosib Lahta, Russia **Borusan Otomotiv, Turkey** 





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> Shangyu Jinchang Baoshun, China Heermann-Rhein, Germany

Category: Best BMW 7 Series Dealer. BMW Centrauto, Belgium South Bay BMW, USA **Bavarian Motors, South Korea** Abu Dhabi Motors, UAE Beijing Yan De Bao, China

Euler, Germany

Category: Best Dealer in BMW i & iPerformance. Bilia Skøyen, Norway **South Bay BMW, USA** Deutsch Motors, South Korea Abu Khader Automotive, Jordan Chengdu Zhongbao, China Procar Automobile, Germany

Category: Best Dealer in Customer Care

## Lloyd Blackpool, United Kingdom

Auto Welt, Mexico Sime Darby Auto Bavaria, Malaysia Astra Sunter, Indonesia Weifang Shengbao, China Kruft, Germany

Category: Manager of the Year Antonio Amoros García, Móvil Begar, Spain Boris Said, BMW of Murrieta, USA Luke E. Dreyer, Auto Bavaria, South Africa Shachar Shemesh, Delek Motors, Israel Zuming Zhang, Shaoxing Baoshun, China **Björn Heilmann, Hansa Nord, Germany** 





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#### The BMW Group

With its three brands BMW, MINI and Rolls-Royce, the BMW Group is the world's leading premium manufacturer of automobiles and motorcycles and also provides premium financial and mobility services. As a global company, the BMW Group operates 31 production and assembly facilities in 14 countries and has a global sales network in more than 140 countries.

In 2016, the BMW Group sold approximately 2.367 million cars and 145,000 motorcycles worldwide. The profit before tax was approximately  $\in$  9.67 billion on revenues amounting to  $\in$  94.16 billion. As of 31 December 2016, the BMW Group had a workforce of 124,729 employees.

The success of the BMW Group has always been based on long-term thinking and responsible action. The company has therefore established ecological and social sustainability throughout the value chain, comprehensive product responsibility and a clear commitment to conserving resources as an integral part of its strategy.

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