BMW

Corporate Communications



Press release 13 July 2017

BMW Connected adds new, digital services.

BMW Connected+ represents the next stage of integration into vehicles.

Munich/Chicago. At the start of 2017, BMW used its recently launched 5 Series and BMW Connected Onboard – which made its debut in the new model – to showcase the potential unlocked by digital services in the area of personalisation. It represented a major step towards the goal of an overall digital customer profile, providing a personalised mobility experience that not only works in a customer's own BMW, but also in other models from the brand. This is an important connectivity goal for the BMW Group. Building on this, the company is introducing a new era of highly personalised services at the Innovation Days 2017 event in the form of BMW Connected+.

BMW Connected+ provides a digital bridge between smartphones and vehicles. It delivers the next level of in-car personalisation and smartphone content integration on the Control Display. This makes display and operation in the vehicle simpler than ever. At the same time, new services are being introduced that aid individual mobility planning and help users find their way in an ever-more complex world. For the BMW Group, personalisation is the key to really staying in tune with the needs of customers and assisting smartphone usage, both inside and outside the vehicle.

The new services from BMW Connected+.

BMW Connected and Connected Drive service integration has been developed with the BMW driver's needs in mind. People want to be productive during their journey, especially business customers. To this end, BMW Connected's digital services and productivity features help drivers to be as efficient as possible with their daily routines – inside and outside the car – so they can spend more time enjoying life.

Send my Routes to Car: Route planning using a smartphone is now easier than ever. After the destination is entered, BMW Connected+ checks whether the car has enough fuel for the journey. If not, BMW Connected+ suggests a suitable fuel stop along the way, which the user can simply add to their route. The route can then be transferred directly to the vehicle. Once in the vehicle, the scheduled stops are displayed and the route can be initiated with a single click.

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Share Live Trip Status: With this new feature, the question "What's your ETA" is now a thing of the past. Current location and time of arrival can be shared by the driver with business partners, friends or family. The driver can send a link via SMS to the people selected via Share Live Trip Status at the start of the journey or if there are delays en route. Using this link will display the user's current position on a map, along with the arrival time based on real-time traffic data. The big advantage here is that everyone is kept up to date automatically, allowing the driver to stay focused on arriving safely. There is even an option for those waiting to receive further SMS updates if there are any changes to the arrival time.

Navigate Door-to-Door: Finding a parking place at the end of a journey does not always mean arriving at the final destination. Navigate Door-to-Door is a feature designed to guide users on the final leg of their journey (Last Mile) and back to their car when they are ready (First Mile). Once the car is parked, the driver will receive a message on the car's display confirming that their smartphone is now ready to provide directions to continue on foot. At the same time, BMW Connected+ sends a push notification to the user's smartphone to initiate navigation on foot.

If the driver has appointments later in the day, the "Time to Leave Notification" function familiar from BMW Connected can let them know the ideal time to set off in order to arrive punctually. This takes into account the time needed to walk to the BMW and can display navigation information on a smartphone or smartwatch.

My Destinations: This feature provides rapid access from any connected device to both contact information in the user's address book and the most recently visited destination stored in the navigation system. This intelligent destination search function is linked with the user's contacts, so choosing the next destination is as simple as entering someone's name and selecting the associated address.

Thanks to BMW Connected Onboard, BMW Connected+ transforms the user's vehicle into a personalised control centre for digital mobility. Once the driver's smartphone has seamlessly connected to the car, they can access selected features via the car's central display.

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The BMW Group

With its four brands BMW, MINI, Rolls-Royce and BMW Motorrad, the BMW Group is the world's leading premium manufacturer of automobiles and motorcycles and also provides premium financial and mobility services. As a global company, the BMW Group operates 31 production and assembly facilities in 14 countries and has a global sales network in more than 140 countries.

In 2016, the BMW Group sold approximately 2.367 million cars and 145,000 motorcycles worldwide. The profit before tax was approximately \leqslant 9.67 billion on revenues amounting to \leqslant 94.16 billion. As of 31 December 2016, the BMW Group had a workforce of 124,729 employees.

The success of the BMW Group has always been based on long-term thinking and responsible action. The company has therefore established ecological and social sustainability throughout the value chain, comprehensive product responsibility and a clear commitment to conserving resources as an integral part of its strategy.

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