

Media Information
7 August 2018

BMW Group information regarding a voluntary technical campaign

Munich. BMW AG investigations have revealed that - similar to the current Korean situation - an Exhaust-Gas-Recirculation (EGR) module malfunction may, in rare cases, cause fires in some BMW diesel vehicles in the European market.

The BMW Group has decided to carry out a technical campaign to check the EGR module and replace any faulty components on the potentially affected vehicles.

In the European market this technical action relates to the EGR module of BMW 3 Series, 4 Series, 5 Series, 6 Series, 7 Series, X3, X4, X5, X6 vehicles with 4-cylinder diesel engines (production from April 2015 until September 2016) and 6-cylinder diesel engines (production from July 2012 until June 2015).

Part of this EGR module is the EGR cooler. In some cases, small quantities of the glycol coolant can escape and build up in the EGR module. When combined with carbon and oil sediments, this deposit can become combustible. With the high temperatures of the exhaust gases in this unit, these deposits can ignite. In rare cases this may cause melting of the intake manifold and in extreme cases a fire may result.

This technical campaign has been decided in accordance with the EU approved guidelines for risk assessment. Customers with affected vehicles will be contacted as soon as possible.

If you have any queries, please contact:

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The BMW Group

With its four brands BMW, MINI, Rolls-Royce and BMW Motorrad, the BMW Group is the world's leading premium manufacturer of automobiles and motorcycles and also provides premium financial and mobility services. The BMW Group production network comprises 30 production and assembly facilities in 14 countries; the company has a global sales network in more than 140 countries.

In 2017, the BMW Group sold over 2,463,500 passenger vehicles and more than 164,000 motorcycles worldwide. The profit before tax in the financial year 2017 was € 10.655 billion on revenues amounting to € 98.678 billion. As of 31 December 2017, the BMW Group had a workforce of 129,932 employees.

The success of the BMW Group has always been based on long-term thinking and responsible action. The company has therefore established ecological and social sustainability throughout the value chain, comprehensive product responsibility and a clear commitment to conserving resources as an integral part of its strategy.

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