

BMW 5 Series

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Sheer  
Driving Pleasure



# BMW 5 SERIES PRICE LIST.

APRIL 2016.

**BMW EFFICIENT DYNAMICS.**  
LESS EMISSIONS. MORE DRIVING PLEASURE.

## BMW 5 SERIES LCI PRICE LIST. APRIL 2016.

CO <sub>2</sub> Tax including 14% VAT	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
8-speed Automatic Transmission Steptronic	2 166.00	–	2 508.00	1 596.00	5 586.00	3 306.00	2 052.00	9 006.00	12 768.00

### Recommended retail price including 14% VAT, but excludes CO<sub>2</sub> emissions tax

Standard Model	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
8-speed Automatic Transmission Steptronic (7-speed M-DCT for M5)	652 000	689 500	784 500	887 500	900 500	969 000	1 024 000	1 160 500	1 513 500

Luxury Line	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
8-speed Automatic Transmission Steptronic	672 500	710 000	797 700	900 700	913 700	976 500	1 037 200	1 171 100	–

M Sport package	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
8-speed Automatic Transmission Steptronic	695 100	732 600	818 100	921 100	934 100	1 002 600	1 049 200	1 185 700	–

Engine Specifications and Performance	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
Cylinders/valves	4/4	4/4	4/4	6/4	6/4	6/4	6/4	V8/4	V8/4
Capacity (cc)	1 997	1 995	1 997	2 993	2 979	2 979	2 993	4 395	4 395
Maximum Power (kW/rpm)	135/5 000 - 6 250	140/4 000	180/5 000 - 6 000	190/4 000	225/5 800	225/5 800	230/4 400	330/5 500 - 6 000	412/6 000 - 7 000
Maximum Torque (Nm/rpm)	270/1 250 - 4 500	400/1 750 - 2 750	350/1 250 - 4 800	560/1 500 - 3 000	400/1 200 - 5 000	400/1 200 - 5 000	630/1 500 - 2 500	650/2 000 - 4 500	680/1 500 - 5 750
Top speed (km/h)	226	225	250	250	250	250	250	250	250
Acceleration 0 – 100 km/h	8.0	8.1	6.3	6.0	5.9	5.9	5.5	4.6	4.3
Combined Consumption (l/100 km)	6.4	4.7	6.5	5.3	7.6	6.4	5.4	8.6	9.9
CO <sub>2</sub> (g/km)	139	119	142	134	169	149	138	199	232

Code	Drivetrain Technology	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
	Active M Differential	–	–	–	–	–	–	–	–	■
SA2VA	Adaptive Drive	–	–	–	36 200	36 200	–	36 200	36 200	–
SA1CC	Automatic Start/Stop function	■	■	■	■	■	–	■	■	■
SA1CD	Brake Energy Regeneration	■	■	■	■	■	–	■	■	■
	Common rail system with diesel direct injection	–	■	–	■	–	–	■	–	–
SA4U2	Driving Experience Control including ECO PRO, enables individual adjustment of propulsion, chassis and suspension components (e.g. DSC) and activation of the ECO PRO mode, which helps optimise fuel consumption and shows the possible potential for fuel economy in the instrument cluster	■	■	■	■	■	■	■	■	–
SA223	Electronic Damper Control (EDC), suspension automatically adapts to road conditions. The Driving Experience Control includes Comfort+ as an additional setting	15 800	15 800	15 800	15 800	15 800	15 800	15 800	15 800	■
SA169	EU3 exhaust emissions standard	–	■	–	■	–	–	–	–	–
SA161	EU5 exhaust emissions standard	■	–	■	–	■	■	■	■	■
	Exhaust gas turbocharger, twin turbo	–	–	–	–	–	–	–	■	–
	Exhaust gas turbocharger BMW TwinPower Turbo, innovative turbocharger with twin-scroll technology, combined with Valvetronic and direct injection	■	–	■	–	■	■	–	–	–
	Exhaust gas turbocharger, variable turbine geometry, variable turbocharging for diesel engines by load-dependent and speed-dependent adjustable non-rotating blading in the turbocharger housing and non-adjustable, rotating blading in the turbine, accompanied by increase in efficiency	–	■	–	■	–	–	■	–	–
SA2NK	M Carbon ceramic brakes. Brake calipers in matt Gold with M lettering at front. Brake discs perforated, front: 410 mm x 38 mm, rear: 396mm x 26 mm (only with 2NZ)	–	–	–	–	–	–	–	–	115 500
	M Double Clutch Transmission with Drivelogic	–	–	–	–	–	–	–	–	■
	M Drive, the M Drive buttons are used to activate preconfigured settings, including for example DSC mode, engine dynamics, M Servotronic, M Drivelogic, Dynamic Damper Control, M view in the BMW Head-up Display	–	–	–	–	–	–	–	–	■
	M TwinPower Turbo 8-cylinder petrol engine, including cross-bank exhaust header, combines two twin-scroll turbochargers with Valvetronic, Double VANOS and High Precision Injection	–	–	–	–	–	–	–	–	■
SA2VH	Integral Active Steering	21 300	21 300	21 300	21 300	21 300	–	21 300	21 300	–
	Oil sensor for level and grade, electronic sensing of oil grade and level, indication in the instrument cluster	■	■	■	■	■	■	■	■	■
	Park brake with automatic hold function, electromechanical, activated or deactivated via park brake switch in centre console	■	■	■	■	■	■	■	■	■
SA2TB	8-speed Sport Automatic Transmission Steptronic with shift paddles on steering wheel	–	–	■	■	■	–	■	■	–
SA205	8-speed Automatic transmission Steptronic	■	■	–	–	–	■	–	–	–

Code	Packages	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
<b>SA337</b>	<b>M Sport package - Recommended Retail Price</b>	<b>43 100</b>	<b>43 100</b>	<b>33 600</b>	<b>33 600</b>	<b>33 600</b>	<b>33 600</b>	<b>25 200</b>	<b>25 200</b>	<b>–</b>
LC	<b>Dakota Leather:</b> Veneto Beige (LCDF), Cinnamon Brown (LCEZ), Veneto Beige exclusive stitching (LCLY), Black exclusive stitching (LCLZ), Oyster exclusive stitching (SWISW) (LCOX), Black (LCSW), Veneto Beige I Black (LCV1) or Veneto Beige I Black exclusive stitching (LCV2)	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–
LZ	<b>Exclusive leather Nappa:</b> Ivory White exclusive stitching (Black/Black) (LZET), Black exclusive stitching (Black/Black) (LZLZ), or Mocha exclusive stitching (Mocha/Black) (LZMW)	11 400	11 400	11 400	11 400	11 400	11 400	11 400	11 400	–
ZA	<b>BMW Individual leather - extended trim:</b> Platinum/Black (ZAC8), Cashmere Beige/Black (ZAKS), Nutmeg/Black (ZAML), Amaro Brown/Black (ZAP5), Champagne/Black (ZAP6), or Silk Grey/Black (ZAP7)	31 600	31 600	31 600	31 600	31 600	31 600	31 600	31 600	–
SA2VA	Adaptive Drive	–	–	–	32 000	32 000	–	32 000	32 000	–
SA775	Anthracyte roof lining	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–
SA2ND	Double-spoke styling 351 M, with mixed tyres, front: 8.5Jx19", 245/40 R19, rear: 9Jx19", 275/35 R19	19 500	19 500	19 500	19 500	19 500	19 500	19 500	19 500	–
SA2V4	Double-spoke styling 613 M, with mixed tyres, front: 8Jx18", 245/45 R18, rear: 9Jx18", 275/40 R18	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–
SA223	Electronic Damper Control (EDC), suspension automatically adapts to road conditions. The Driving Experience Control includes Comfort+ as an additional setting	11 600	11 600	11 600	11 600	11 600	–	11 600	11 600	–
SA4CE	Fine-wood trim Fineline anthracite	☐	☐	☐	☐	☐	–	☐	☐	–
SA4CT	Fine-wood trim Ash Grain with inlays	☐	☐	☐	☐	☐	–	☐	☐	–
SA4BN	Fine-wood trim Ash Grain	☐	☐	☐	☐	☐	–	☐	☐	–
SA456	Front comfort seats, including active headrests for front seats (only with SA488)	16 700	16 700	11 400	11 400	11 400	11 400	■	■	–
SA760	BMW Individual high-gloss Shadow Line	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–
SA4MR	Interior trim finishers Aluminium Hexagon	MSP	MSP	MSP	MSP	MSP	–	MSP	–	–
SA4B9	Interior trim finishers Fine Brushed Aluminium	☐	☐	☐	☐	☐	–	☐	☐	–
SA4EH	Interior trim finishers Black high-gloss	☐	☐	☐	☐	☐	–	☐	☐	–
SA715	M Aerodynamic kit	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–
SA704	M Sports Suspension	MSP	MSP	MSP	MSP	MSP	–	MSP	MSP	–
SA776	Roof lining Alcantara anthracite	12 300	12 300	12 300	12 300	12 300	12 300	12 300	12 300	–
SA481	Sport seats for driver and front passenger	MSP	MSP	MSP	MSP	MSP	MSP	–	–	–
SA710	Steering wheel M Leather	MSP	MSP	MSP	MSP	MSP	MSP	MSP	MSP	–



Double-spoke styling 351 M  
SA2ND



Double-spoke styling 613 M  
SA2V4

<b>SA7MG</b>	<b>Sport package - Recommended Retail Price</b>	<b>37 800</b>	<b>37 800</b>	<b>34 700</b>	<b>34 700</b>	<b>34 700</b>	<b>–</b>	<b>34 700</b>	<b>23 600</b>	<b>–</b>
LC	<b>Dakota Leather:</b> Veneto Beige (LCDF), Cinnamon Brown (LCEZ), Veneto Beige exclusive stitching (LCLY), Black exclusive stitching (LCLZ), Oyster exclusive stitching (SWISW) (LCOX), Black (LCSW), Veneto Beige I Black (LCV1) or Veneto Beige I Black exclusive stitching (LCV2)	SP	SP	SP	SP	SP	–	SP	SP	–
LZ	<b>Exclusive leather Nappa:</b> Ivory White exclusive stitching (Black/Black) (LZET), Black exclusive stitching (Black/Black) (LZLZ), or Mocha exclusive stitching (Mocha/Black) (LZMW)	11 400	11 400	11 400	11 400	11 400	–	11 400	11 400	–
ZA	<b>BMW Individual leather - extended trim:</b> Platinum/Black (ZAC8), Cashmere Beige/Black (ZAKS), Nutmeg/Black (ZAML), Amaro Brown/Black (ZAP5), Champagne/Black (ZAP6), or Silk Grey/Black (ZAP7)	31 600	31 600	31 600	31 600	31 600	–	31 600	31 600	–
SA24G	Double-spoke, styling 609, mixed tyres, Runflat, front: 8Jx18", 245/45 R18, rear: 9Jx18", 275/40 R18	SP	SP	SP	SP	SP	–	SP	SP	–
SA24K	Double-spoke, styling 610, Bicolour, mixed tyres, Runflat, front: 8.5Jx19", 245/40 R19, rear: 9Jx19", 275/35 R19	11 800	11 800	11 800	11 800	11 800	–	11 800	11 800	–
SA710	M leather steering wheel	1 250	1 250	1 250	1 250	1 250	–	1 250	1 250	–
SA481	Sport seats for driver and front passenger	SP	SP	SP	SP	SP	–	SP	SP	–
SA456	Comfort seats front, electrically adjustable	16 700	16 700	16 700	16 700	16 700	–	16 700	16 700	–

















Code	Interior Equipment continued	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
SA488	Lumbar support for driver and front passenger (electrically adjustable)	4 500	4 500	4 500	4 500	4 500	4 500	■	■	4 500
	M leather steering wheel, including twin-clutch gearbox gearshift paddles	–	–	–	–	–	–	–	–	■
	Multifunction for steering wheel, for audio, cruise control and telephone functions	■	■	■	■	■	■	■	■	■
SA6WB	Multifunctional instrument display, changes the visual and graphical appearance of information in the instrument display according to the driving mode set via the Driving Experience Control button	6 400	6 400	6 400	6 400	6 400	–	6 400	3 550	–
	Personal Profile, key-specific saving of settings for important control functions	■	■	■	■	■	■	■	■	■
SA415	Rear screen roller blind, electric	3 850	3 850	–	–	–	–	–	–	–
SA776	Roof lining Alcantara anthracite	18 400	18 400	18 400	18 400	18 400	18 400	18 400	18 400	18 400
SAXD5	BMW Individual headliner Alcantara (only with ZAC8, ZAP5, ZAP6 or ZAP7)	15 400	15 400	15 400	15 400	15 400	15 400	15 400	15 400	15 400
SA459	Seat adjustment, electric with memory for driver's seat	12 400	12 400	■	■	■	■	–	■	■
SA494	Seat heating for driver and front passenger	5 000	5 000	5 000	5 000	5 000	5 000	5 000	5 000	■
SA496	Seat heating for rear seats (only with 494)	5 000	5 000	5 000	5 000	5 000	5 000	5 000	5 000	5 000
SA441	Smoker's package	■	■	■	■	■	■	■	■	■
SA323	Soft close automatic system for doors	8 700	8 700	8 700	8 700	8 700	8 700	8 700	8 700	8 700
SA481	Sport seats for driver and front passenger	7 100	7 100	7 100	7 100	7 100	7 100	7 100	7 100	■
SA255	Sport leather steering wheel (3 spoke)	■	■	■	■	■	■	■	■	–
	Standard seat for driver and passenger, electric adjustment for seat height and backrest rake. Manual adjustment for seat fore-and-aft position, seat tilt (driver's seat only) and headrest height	■	■	■	–	–	–	–	–	–
	Start/Stop button for starting and turning off the engine, including Automatic Start/Stop 'OFF' button	■	■	■	■	■	■	■	■	■
SA248	Steering wheel heating (only with SA494)	1 900	1 900	1 900	1 900	1 900	1 900	1 900	1 900	2 500
	Steering-wheel column adjustment, mechanically in height and length	■	■	■	–	–	–	–	–	–
SA465	Through-load Facility	6 000	6 000	■	■	■	–	■	■	■
SA423	Velour floor mats	■	■	■	■	■	■	■	■	■

[illegible]







[illegible][illegible]

Code	BMW ConnectedDrive Services and Apps**** continued	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
SA6AE	TeleServices, telematics service for automatic and manual service need transmission, and for initiation of breakdown assistance (BMW Teleservice Call, BMW Teleservice Breakdown Call and BMW Teleservice Battery Guard). Depending on the situation, service information is transmitted on an as-needed basis to the customer's preferred BMW Dealership (TeleServices only supported in South Africa)	■	■	■	■	■	■	■	■	■

Code	Service	520i	520d	528i	530d	535i	ActiveHybrid	535d	550i	M5
	5 Year/100 000 km Motorplan, non-contributing service and maintenance contract	■	■	■	■	■	■	■	■	■
	BMW On Call (outside South Africa, On Call is supported in Botswana, Namibia and Swaziland)	■	■	■	■	■	■	■	■	■
	One day High Performance Driving Experience course	–	–	–	–	–	–	–	–	■

- Standard feature
- No cost option
- Not available
- LL Option included in Luxury Line
- MSP Option included in M Sport package
- \* Paint colour available for M5
- \*\* Paint colour exclusive to M5
- \*\*\* Exclusive to M Sport package

Please note that not all options are listed. For a comprehensive list of additional options, visit your nearest BMW dealer.  
Prices and specifications are subject to change without prior notice. All prices include 14% value added tax. Prices exclude licence and registration fees.



# \*\*\*\*BMW CONNECTED DRIVE SERVICES & APPS – INFORMATION.

## 1. General information.

BMW (South Africa) (Pty) Ltd. (hereafter referred to as “BMW”) provides the customer with vehicle-specific information and support services under the name “BMW ConnectedDrive”. Services are provided by means of a SIM card installed in the vehicle. Call and data-connection costs are included in the price of the services. Insofar as it is necessary for the substantive organisation and utilisation of the services, BMW collects, stores and processes vehicle-related data and data relating to the customer's use of the services within the legal stipulations. This information should be read in conjunction with the General Terms and Conditions of Service for ConnectedDrive, as updated or amended from time to time. The latest version of the General Terms and Conditions of Service for ConnectedDrive are also available at <https://www.bmw-connecteddrive.co.za/cdp/release/internet/servlet/legalnote>.

## 2. BMW ConnectedDrive basic services.

The BMW ConnectedDrive basic services “TeleServices” (SA6AE) and “Intelligent Emergency Call” (SA6AC) have already been activated at the point of vehicle transfer. In the case of BMW i vehicles, the basic services will include “Remote Services” (SA6AP) as an additional basic service.

### a. TeleServices (SA6AE).

The “TeleServices” service ensures the mobility of the customer. If required or when triggered or commissioned by the customer, the vehicle's technical data (e.g. service information concerning wear parts, vehicle-status information such as check-control notifications, battery-charge status, data for identifying and locating the vehicle in the event of a breakdown) shall be transferred to BMW. In the event that a service is required, these items of data together with the name and the customer e-mail address that the customer has provided to BMW shall be forwarded to the responsible service partner, BMW Mobile Care/BMW On Call or respective service providers for the purposes of making contact and arranging an appointment, where they shall be retained until all procedures have been properly completed. Beyond this, no data shall be forwarded to third parties. Technical data shall be transferred from the vehicle to BMW at regular intervals where it shall be evaluated to aid the further development of BMW products. This is known as the “Teleservice Report”. This data is exclusively technical, vehicle-related data. Other data such as positioning data shall not be transferred as part of the “Teleservice Report”.

The “TeleService Battery Guard” continuously monitors the battery-charge status of the vehicle. If the battery-charge status falls below a fixed value, the responsible service partner will be informed. The responsible service partner will then contact the customer if necessary to arrange a service appointment. By registering in the BMW ConnectedDrive Customer Portal, the customer can also be informed about a critical battery status by text message.

### b. For BMW i vehicles only:

By registering in the BMW ConnectedDrive Customer Portal, the customer can also be informed about a critical battery status by text message, push mail or by means of illuminated side or parking lights. Additional vehicle status information includes information about the location of the vehicle and information about the charging status, data about every begin, end, interruption and errors during charging as well as turning on and off the vehicle is sent from the vehicle to BMW and received by the BMW Car IT GmbH. This data is used for verification and quality assessment of charging stations.

The “Efficiency” service uses vehicle status information, that every time the vehicle is turned off is sent from the vehicle to BMW. This data is calculated from driving performance measures, and can be viewed in the BMW Remote App and in the BMW ConnectedDrive Customer Portal.

The driving performance measures are statistically processed within the “Community” function with other BMW i drivers and shown as anonymous within the BMW Remote App and the BMW ConnectedDrive Customer Portal. The service “Community” first requires the consent of the customer within the customer portal or in the BMW Remote App.

The service “Range Map”, “Route to Vehicle” and “Vehicle Position” uses vehicle status information as well as information about the location of the vehicle, that every time the vehicle is turned off is sent from the vehicle to BMW. This data is used to represent the geographical position of the vehicle, which is display in the BMW Remote App and in the ConnectedDrive Customer Portal.

### c. Intelligent Emergency Call (SA6AC).

The vehicle's identification and location is required for the use of the “Intelligent Emergency Call”, and it is also necessary to transmit the information required to provide assistance to the respective emergency-service centre. The user's request and the data required may be transmitted to service providers commissioned by BMW to provide the service – in that case, these items of data shall only be used to help provide the service and shall be retained until all procedures have been properly completed. Beyond this, no data shall be forwarded to third parties.

## 3. ConnectedDrive Services (SA6AK). BMW Online.

The “ConnectedDrive Services” (SA6AK) service is activated for 36 months after first registration. The customer can extend the service for an additional charge beyond the initial period via the BMW ConnectedDrive Customer Portal.

The vehicle's identification is required for the use of the service and it shall also be necessary to process the information required to provide assistance. The data shall then be deleted. When Points of Interest queries are used, the customer request may be transmitted to service providers commissioned by BMW to provide the service – in that case, these items of data shall only be used to help provide the service and shall be retained until all procedures have been properly completed. The data shall then be deleted. Beyond this, no data shall be forwarded to third parties.

## 4. Concierge Services (SA6AN).

The “Concierge Services” (SA6AN) service is activated for 36 months after first registration. The customer can extend the service for an additional charge beyond the initial period via the BMW ConnectedDrive Customer Portal.

To use the service, the customer is connected to the BMW call centre at the push of a button using the integrated telephone unit. In this way, data concerning the vehicle's identification, location and – if route guidance is activated – the selected route may be transmitted to the service providers commissioned by BMW to provide the service – in that case, this data shall only be used to help process the provision of the service and shall be retained until all procedures have been properly completed. The data shall then be deleted. Beyond this, no data shall be forwarded to third parties.

## 5. Real Time Traffic Information (SA6AM).

The “Real Time Traffic Information” (“RTTI” - SA6AM) service is activated for 36 months after first registration. The customer can extend the service for an additional charge beyond the initial period via the BMW ConnectedDrive Customer Portal.

The traffic information required for the service is calculated by a variety of means including using what is known as Floating Car Data. In this sense, every ConnectedDrive-capable BMW functions as a “mobile traffic reporter” (Floating Car). The individual position and sensor data of the vehicle calculated during the trip is transferred – completely anonymously – to BMW and a service provider together with up-to-date time information.

## 6. Internet (SA6AR).

The “Internet” (SA6AR) service runs for a period of 12 months after the vehicle's first registration. The customer can extend the service for an additional charge beyond the initial period via the BMW ConnectedDrive Customer Portal.



## **7. Remote Services (SA6AP).**

The "Remote Services" (SA6AP) service requires registration in the BMW ConnectedDrive Customer Portal.

The service can help if a customer has accidentally locked themselves out of their vehicle, for example, via the BMW Operator with the remote telephone function. Alternatively, the customer can use a smartphone as a remote control. Using the "My BMW Remote App" (available for iPhone in the Apple App Store and Android in Google Play) customers can find their BMW amongst other vehicles by simply actuating the headlight flasher via the app on their smartphone. For BMW i vehicles, the customer can also adjust the temperature inside the vehicle before getting in.

## **8. Availability of the service.**

The complete range of services is only available for customers whose vehicles are approved in South Africa, and only within South Africa except for "Intelligent Emergency Call" which is available in Namibia, Botswana and Swaziland. However, in these countries the Intelligent Emergency Call will be limited to only the dialling of the local emergency number and no data will be transmitted.

"TeleServices" (SA6AE), "Concierge Services" (SA6AN), "Remote Services" (SA6AP), "BMW Online" (SA6AK), "RTTI" (SA6AM) and the "Internet" (SA6AR) service can be accessed on the Vodacom network in South Africa only and these services will not work or be available in other countries.

In order to reduce driver distraction, certain services will not be available while the car is moving.

## **9. Deactivation.**

The customer can deactivate the BMW ConnectedDrive basic services "TeleServices" (SA6AE) and "Intelligent Emergency Call" (SA6AC) (and "Remote Services" (SA6AP), in the case of BMW i vehicles) at any time at an authorised BMW dealer, a regional BMW branch or an authorised BMW workshop. Deactivation of this service will also deactivate the SIM card installed in the vehicle. This results in the Emergency Call in the vehicle also not functioning. The other services can also be deactivated by the customer (from August 2014 via the BMW ConnectedDrive Customer Portal ("My BMW ConnectedDrive"), although the agreement between the customer and BMW in respect of those services will remain in operation and will not be suspended by the deactivation.

**For further information on BMW ConnectedDrive and the General Terms and Conditions of Service for ConnectedDrive, please see:**  
**[www.bmw-connecteddrive.co.za](http://www.bmw-connecteddrive.co.za). The BMW ConnectedDrive Hotline is available on: +27 (0) 800 627771 from Monday to Friday, 8.00 am – 5.00 pm.**

## BMW BENEFITS.

**BMW Service Concept: always up to date.** When you buy a BMW, you can look forward to superb service and comprehensive customer care, with over 3 300 BMW Service Dealerships in more than 150 countries ready to assist you at any time. Thanks to the vehicle's integrated on-board diagnostics system, you will always know exactly when the next service is due, and what work will be required. **Condition-Based Service** measures the condition of key parts subject to wear, tracks fluid levels and monitors your BMW's time- and mileage dependent service requirements. Then simply get in touch with your BMW Dealership, who will provide expert care for you and your car. Staffed by highly trained personnel, your BMW Dealership is also equipped with the latest computer-aided information and diagnostic tools. Important data such as your chassis number, mileage and current service requirements are also stored on your car key, ensuring a quick assessment of your car's status. Meaning that staff have more time to assist you. And naturally, your BMW Service Dealership will have **Original BMW Parts** available for any work to be done. In short - quality and safety are at the heart of BMW Service.

**BMW Motorplan.** All new BMWs sold in South Africa include a 5 year/100 000 km Motorplan maintenance contract. This covers all service, maintenance and repairs resulting from normal wear and tear, excluding tyres and fuel. As with any maintenance agreement, there are certain exceptions which are clearly specified in the Motorplan agreement. Repairs resulting from negligence or accident damage are not covered. For all BMW models the contract distance can be extended up to 200 000 km, dependent on individual needs.

**BMW On Call.** In the event of a breakdown, BMW On Call is available 24 hours a day, 365 days a year at 0800 600 777. Specifically trained BMW technicians will do everything necessary to get your BMW back on the road, with telephone or on-site assistance as required. Car rental and/or towing of your car can be arranged if necessary.

**BMW Accident Management.** BMW Accident Management provides a managed response to an accidental vehicle immobilisation. The service includes using the BMW Approved Repair Centre network and overall coordination by the BMW Customer Service Centre, who will select and approve the best service suppliers in the industry. Call 0800 600 555 for more information.

**Original BMW Accessories and BMW Lifestyle Accessories.** The comprehensive range of high quality Original BMW Accessories covers every aspect from the exterior to the interior and from mobile communication to transport and safety accessories. BMW Lifestyle Accessories mean that even when you're not driving your BMW, you can still enjoy the unique fascination of the BMW experience with exclusive products from BMW Lifestyle. Your BMW Dealership will be able to assist you with a catalogue of accessories specially suited to your BMW model and you can explore the range of quality BMW Lifestyle products at the same time.

**BMW Financial Services.** There's only one more thing you could wish for: the perfect financing solution. One that leaves enough scope for all your other wishes. BMW Financial Services offers tailor-made solutions in the areas of leasing, financing and insurance individually developed to suit you and your budget. Leasing through BMW Financial Services lets you realise your dream of driving an exceptional BMW. And you yourself can decide on deposit, duration and the extent of your monthly instalments. A wide range of financing plans from BMW Financial Services meets your every requirement. Your local BMW Dealership will assist you to put together your own individual plan. And if you opt for insurance from BMW Financial Services, you'll be prepared for all eventualities. The comprehensive spectrum of options reflects the safety and quality you'd expect from BMW. For more information, go to [www.bmwfinance.co.za](http://www.bmwfinance.co.za) or call us on 0861 269 346. Your BMW Dealership can also provide you with more details on BMW Financial Services.

**BMW Magazine: Information and entertainment.** The BMW Magazine is a competent source for the latest, comprehensive news from the world of BMW. You receive a complimentary subscription when you purchase a new BMW.

**Internet.** Apart from the international website, [www.bmw.com](http://www.bmw.com), BMW maintains websites in many countries around the world. Visit the South African website at [www.bmw.co.za](http://www.bmw.co.za) to find out more about options available and to locate dealerships in your vicinity.

**BMW Owner's Circle.** The BMW Owner's Circle website is a personalised customer website that offers BMW drivers the opportunity to interact with BMW within a secure web environment. Each BMW driver is already a member of this online community, and can activate their membership by registering at [www.bmw.co.za/ownerscircle](http://www.bmw.co.za/ownerscircle). The internet site offers information and functionality specifically relevant to their personal and vehicle profile. A member can:

- Update personal and vehicle information;
- Review Motorplan details and extend their contract;
- View BMW Financial Services statements and apply for credit;
- See the service history on their BMW and submit online service booking requests;
- Contact BMW via a priority email service;
- View their owner's manual online;
- Book a BMW Driver Training course or Plant tour;
- Track a vehicle that has been ordered as it passes through various production and distribution processes.

Register by visiting [www.bmw.co.za/ownerscircle](http://www.bmw.co.za/ownerscircle).

**BMW Driving Experience.** BMW Driving Experience is the only driver training programme which offers you the opportunity to expand your driving knowledge and learn to keep your vehicle superbly under control, in a variety of situations, using an exclusive BMW vehicle. You will have an expert companion at your side while you push your driving skills to their very limits in a wide range of driving situations. By passing on their expertise in practical driving situations, our highly skilled instructors will ensure that participants learn as much as possible in the time allotted, as well as having a memorably enjoyable time. Courses covered are:

- Collision Avoidance and Skid Control.
- High Performance Driving.
- Defensive Driving.
- Hijack Prevention.

For more information contact us on 0861 BMWDRIVE (269 374), email us at [drivertraining@bmw.co.za](mailto:drivertraining@bmw.co.za) or visit our website at [www.bmwdrivingexperience.co.za](http://www.bmwdrivingexperience.co.za).

BMW Customer Care: 0800 600 555 toll free  
BMW On Call: 0800 600 777 toll free