**Media Release**

27 June 2017

**BMW Motorrad South Africa carries out a service campaign on the BMW R 1200 GS and R 1200 GS Adventure models produced between November 2013 and June 2017.**

**Midrand.** As part of a precautionary measure, BMW Motorrad South Africa is carrying out a service campaign to check the fixed fork tubes of the front forks of all the BMW R 1200 GS and R 1200 GS Adventure models produced between the periods November 2013 to June 2017. In South Africa 6 100 motorcycles are affected.

BMW Motorrad has determined during ongoing field observations that the fixed fork tube of the specified models can suffer preliminary damage under certain circumstances when high stress can occur without the customer noticing the damage. Such high stress can be caused when for example, when riding over an obstacle in the road, during a fall or when riding through deep potholes with unvarying speed. There may not be any visible damage to the front wheel however any severe impact should be checked by an authorised BMW Motorrad dealer.

Potential preliminary damage to the fixed fork tube manifests itself through a gap between the pipe and the pressed in top seal plugs which can be seen if the rubber grommet is moved down the stanchion.

If the fit of the pressed in seal plug has become loose, the gap may increase through longer usage and where the vehicle experiences high stress situations. This usually results in oil leaks, a clacking noise as well as increasingly imprecise steering. If these signals are not observed or are ignored and further high stress incidents occur, the plug may become completely loose. Subsequently, critical driving conditions cannot be ruled out.

BMW Motorrad South Africa has therefore decided to repair all affected motorcycles.

Owners of the affected motorcycles will be informed by BMW Motorrad South Africa of the service campaign, which will be carried out countrywide. All

authorised BMW Motorrad dealers are equipped to carry out the check and repairs. The service campaign is free of charge and all affected customers are encouraged to contact their nearest authorised dealer as soon as possible.

In the interests of safety BMW Motorrad South Africa encourages customers to have their motorcycles checked by an authorised dealer before riding. Customers may also contact BMW On Call or an authorised dealer to have their motorcycle transported to a dealers’ premises.

For any further questions or information customers should contact their nearest BMW Motorrad dealer or call the BMW Customer Service Centre on 0800 600 555. Queries can also be directed via social media to BMW Motorrad’s social media sites: Facebook: @BMWMotorradSA and Twitter: @BMWMotorradSA.

**For any questions on this press release, please contact BMW Group South Africa’s Group Communications Division as follows:**

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In 2016, the BMW Group sold approximately 2.367 million cars and 145,000 motorcycles worldwide. The profit before tax for the financial year was approximately € 9.67 billion on revenues amounting to € 94.16 billion. As of 31 December 2016, the BMW Group had a worldwide workforce of 124,729 employees.  
  
The success of the BMW Group has always been based on long-term thinking and responsible action. The company has therefore established ecological and social sustainability throughout the

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